



United Nations

Nations Unies

**OFFICE OF INTERNAL OVERSIGHT SERVICES
INVESTIGATIONS DIVISION**

*This Report is protected by paragraph 18 of
ST/SGB/273 of 7 September 1994*

INVESTIGATION REPORT ON THE FRAUDULENT USE OF



REDACTED REPORT

ID Case No. 0019-09

23 JUNE 2009

STRICTLY CONFIDENTIAL

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TABLE OF CONTENTS

| | | |
|------------|--|---|
| I. | INTRODUCTION | 1 |
| II. | APPLICABLE LEGAL NORMS..... | 1 |
| | A. RELEVANT UNITED NATIONS REGULATIONS AND RULES | 1 |
| | B. OTHER ADMINISTRATIVE ISSUANCES | 1 |
| III. | IMPLICATED PERSONNEL..... | 2 |
| IV. | METHODOLOGY | 2 |
| V. | BACKGROUND..... | 2 |
| | A. [REDACTED] | 2 |
| | B. [REDACTED] | 2 |
| VI. | INVESTIGATIVE DETAILS | 3 |
| | A. [REDACTED]-ASSISTED IDENTIFICATION OF SUBJECT | 3 |
| | B. ANALYSIS OF [REDACTED] | 3 |
| | C. INTERVIEW WITH THE SUBJECT..... | 3 |
| VII. | FINDINGS | 4 |
| VIII. | CONCLUSIONS..... | 4 |
| IX. | RECOMMENDATIONS | 4 |
| X. | [REDACTED] | 5 |
| [REDACTED] | [REDACTED] | 6 |

I. INTRODUCTION

1. On [REDACTED], the Investigations Division of the Office of Internal Oversight Services (OIOS) received a report of possible misconduct implicating United Nations personnel in [REDACTED].
2. Specifically, [REDACTED] reported that [REDACTED] had fraudulently utilized the [REDACTED] assigned to [REDACTED] in order to obtain [REDACTED].
3. OIOS conducted investigations into the matter and found that [REDACTED] had misused the [REDACTED].
4. This report details the investigation into [REDACTED] participation and involvement in the reported misconduct.

II. APPLICABLE LEGAL NORMS

A. RELEVANT UNITED NATIONS REGULATIONS AND RULES

5. Staff Regulation 1.2 (b)

Staff members shall uphold the highest standard of efficiency, competence and integrity. The concept of integrity includes, but is not limited to, probity, impartiality, fairness, honesty and truthfulness in all matters affecting their work and status;

B. OTHER ADMINISTRATIVE ISSUANCES

6. Secretary-General's Bulletin ST/SGB/2004/15 (In effect 1 December 2004)

Section 5

5.1 Users of ICT resources and ICT data shall not engage in any of the following actions:

- b) Knowingly, or through gross negligence, making ICT resources ... available to persons who have not been authorized to access them;
- c) Knowingly, or through gross negligence, using ICT resources ... in a manner contrary to the rights and obligations of staff members;

7. [REDACTED] Administrative Instruction No. 08/2006 (In effect 1 August 2006)

- (3) Use of [REDACTED] shall be in accordance with the highest standards of conduct expected of UN staff members and subject to the policy on the use of information and communications technology resources and data (ST/SGB/2004/15).

...

(24) Any form of abuse by staff in utilizing their [REDACTED] that may result in financial loss to the organization directly or otherwise will result in the immediate deactivation of this service. Fraudulent use of [REDACTED] will also result in its immediate deactivation followed by administrative action against the staff involved.

III. IMPLICATED PERSONNEL

8. [REDACTED] a [REDACTED] service with the Organization in [REDACTED] as a [REDACTED] with [REDACTED] a position [REDACTED] still holds.

IV. METHODOLOGY

9. The OIOS investigation included, but was not limited to the analysis of the:

- i) [REDACTED] of [REDACTED]
- ii) [REDACTED] documentation identifying the personnel assigned to [REDACTED] from which fraudulent [REDACTED] originated; and
- iii) [REDACTED] rosters corresponding to the [REDACTED] and [REDACTED] of the disputed [REDACTED]

10. Finally, OIOS interviewed all relevant witnesses and subjects pertaining to this matter.

V. BACKGROUND

A. [REDACTED]

11. Due to an increase in [REDACTED] traffic to [REDACTED] experienced [REDACTED] congestion, which impacted upon its operational capability. Therefore, a [REDACTED] required to initiate a [REDACTED] that were not [REDACTED]. As the United Nations has limited [REDACTED] resources, the [REDACTED] were only provided to [REDACTED] with [REDACTED]. These [REDACTED] also enabled [REDACTED] to [REDACTED] at a [REDACTED] that offered by [REDACTED]. As a result, only [REDACTED] could be [REDACTED] without a [REDACTED]; all [REDACTED] required the [REDACTED] to input [REDACTED].

B. [REDACTED]

12. According to the [REDACTED] "Guidelines on the Use of [REDACTED] and [REDACTED] catered for the demand for [REDACTED] with, amongst other things, the employment of the [REDACTED] in the [REDACTED]

13. The [REDACTED] have the capability of retrieving [REDACTED] input by [REDACTED] without the need for [REDACTED]. Therefore, individual [REDACTED]

[REDACTED]

assigned to [REDACTED] were compromised once they utilized the [REDACTED] allocated to other [REDACTED]

VI. INVESTIGATIVE DETAILS

A. [REDACTED] ASSISTED IDENTIFICATION OF SUBJECT

14. After receiving complaints from [REDACTED] about [REDACTED] to their [REDACTED] that had not been personally incurred, [REDACTED] and OIOS collaborated in the identification of possible subjects. The results revealed that [REDACTED] for [REDACTED] that originated from the [REDACTED] assigned to [REDACTED]

B. ANALYSIS [REDACTED]

15. All relevant information from the respective [REDACTED] was entered into [REDACTED]. This data was then analyzed by sorting and cross-referencing the disputed [REDACTED] with the originating [REDACTED] which were then matched with the [REDACTED] assigned to those [REDACTED]. The disputed [REDACTED] produced by the [REDACTED] contained [REDACTED] implicating [REDACTED] in the misuse of their [REDACTED]. In addition, the analysis undertaken by OIOS extrapolated further [REDACTED] which were possibly misused by [REDACTED]

16. OIOS calculated that the [REDACTED] defrauded totalled [REDACTED] in [REDACTED]. The affected [REDACTED] and a summary of these unauthorized [REDACTED] are depicted [REDACTED]

C. INTERVIEW WITH THE SUBJECT

17. On [REDACTED], OIOS interviewed [REDACTED], who confirmed that [REDACTED] was allocated to [REDACTED] in about [REDACTED] and that [REDACTED] is never been issued with a [REDACTED]. [REDACTED] asserted that [REDACTED] usually takes [REDACTED] home with [REDACTED] but sometimes [REDACTED] leaves it at the [REDACTED] of the [REDACTED]

18. [REDACTED] denied using [REDACTED] of other [REDACTED] to make [REDACTED] to [REDACTED]. [REDACTED] further stated that [REDACTED] does not know how to use [REDACTED]. [REDACTED] added that [REDACTED] len [REDACTED] to [REDACTED] on a few occasions, but it was also possible that [REDACTED] used [REDACTED] to make [REDACTED] using the [REDACTED] during [REDACTED] absence at the [REDACTED]

[REDACTED]

19. When asked to whom [REDACTED] had loaned [REDACTED] or who may have used it, [REDACTED] stated that [REDACTED] could not recall.⁸

20. [REDACTED] was shown a disputed [REDACTED] in which [REDACTED] appeared, however, [REDACTED] was unable to recall receiving any [REDACTED] from [REDACTED]

21. [REDACTED] confirmed that when [REDACTED] left [REDACTED] at [REDACTED] did not complete any [REDACTED] of the [REDACTED] and therefore [REDACTED] accepted that [REDACTED] was accountable for expenditures incurred.¹⁰

VII. FINDINGS

22. OIOS found that [REDACTED] is responsible for the misuse of [REDACTED] of [REDACTED] totalling [REDACTED] in [REDACTED]

VIII. CONCLUSIONS

23. Based on the evidence collected and the findings above, OIOS concludes that [REDACTED] failed to adhere to the standard of integrity expected of United Nations Personnel and that [REDACTED] contravened staff regulation 1.2(b) and relevant administrative issuances.

IX. RECOMMENDATIONS

24. Based on the foregoing, OIOS recommends as follows:

Recommendation 1: It is recommended that [REDACTED] take appropriate action against [REDACTED]

Recommendation 2: It is recommended that [REDACTED] finalize estimated losses and consider seeking [REDACTED] recovery from [REDACTED]

[REDACTED]