



United Nations

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**OFFICE OF INTERNAL OVERSIGHT SERVICES
INVESTIGATIONS DIVISION**

*This Report is protected by paragraph 18 of
ST/SGB/273 of 7 September 1994*

**INVESTIGATION REPORT ON MISUSE OF INFORMATION AND
COMMUNICATION TECHNOLOGY RESOURCES**

REDACTED REPORT

ID Case No. 0002-09

15 JUNE 2009

STRICTLY CONFIDENTIAL

This Investigation Report of the Investigations Division of the United Nations Office of Internal Oversight Services is provided upon your request pursuant to paragraph 1(c) of General Assembly resolution A/RES/59/272. The report has been redacted in part pursuant to paragraph 2 of this resolution to protect confidentiality and sensitive information. OIOS's transmission of this Report does not constitute its publication. OIOS does not bear any responsibility for any further dissemination of the Report.

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I. INTRODUCTION

1. On [REDACTED] the Investigations Division of the Office of Internal Oversight Services (OIOS) obtained information indicating possible misuse of the United Nations information and communication technology (ICT) resources and data by [REDACTED]
2. Further information suggested that [REDACTED] a [REDACTED] of [REDACTED] and [REDACTED] at the [REDACTED] may have misused the ICT resources and data of the United Nations.
3. This report describes the investigation conducted by OIOS into this matter.

II. APPLICABLE LEGAL NORMS

4. Staff Regulations of the United Nations

Regulation 1.2 – Basic rights and obligations of staff

(b) Staff members shall uphold the highest standards of efficiency, competence and integrity. The concept of integrity includes, but is not limited to, probity, impartiality, fairness, honesty and truthfulness in all matters affecting their work and status.

(q) Staff members shall only use the property and assets of the Organization for official purposes and shall exercise reasonable care when utilizing such property and assets.

5. ST/SGB/2004/15 – Use of information and communication technology resources and data

Section 1 – Definitions

(e) Personal use: use of ICT resources by an authorized user for other than official purposes and within the scope of his or her authorization.

Section 2 – Conditions applicable to use of ICT resources and ICT data

(a) Use of ICT resources and ICT data shall in all cases be in accordance with the provisions set out in this bulletin and such other administrative issuances as may apply to them;

(b) Authorized users shall promptly report to the appropriate United Nations authority any violation of the provisions of this bulletin of which they become aware.

Section 4 – Limited personal use

4.1 Authorized users shall be permitted limited personal use of ICT resources, provided such use:

(a) Is consistent with the highest standard of conduct for international civil servants (among the uses which would clearly not meet this standard

are use of ICT resources for purposes of obtaining or distributing [REDACTED]...);

Section 5 – Prohibited activities

5.1 Users of ICT resources and ICT data shall not engage in any of the following actions:

- (c) Knowingly, or through gross negligence, using ICT resources or ICT data in a manner contrary to the rights and obligations of staff members;

III. IMPLICATED PERSONNEL

6. [REDACTED] joined the Organization on [REDACTED] holds a [REDACTED] at [REDACTED] as a [REDACTED] in the [REDACTED].

IV. METHODOLOGY

7. The investigation included, but was not limited to, the collection and analysis of documents and interviews with staff members. Pursuant to ST/SGB/2004/15, OIOS also examined a sampling of the [REDACTED] of [REDACTED] from [REDACTED] created in [REDACTED].

8. OIOS interviewed [REDACTED] on [REDACTED]. Subsequently, [REDACTED] signed the typed record of [REDACTED] interview, stating that it accurately reflected [REDACTED] responses to questions posed during [REDACTED] interview.

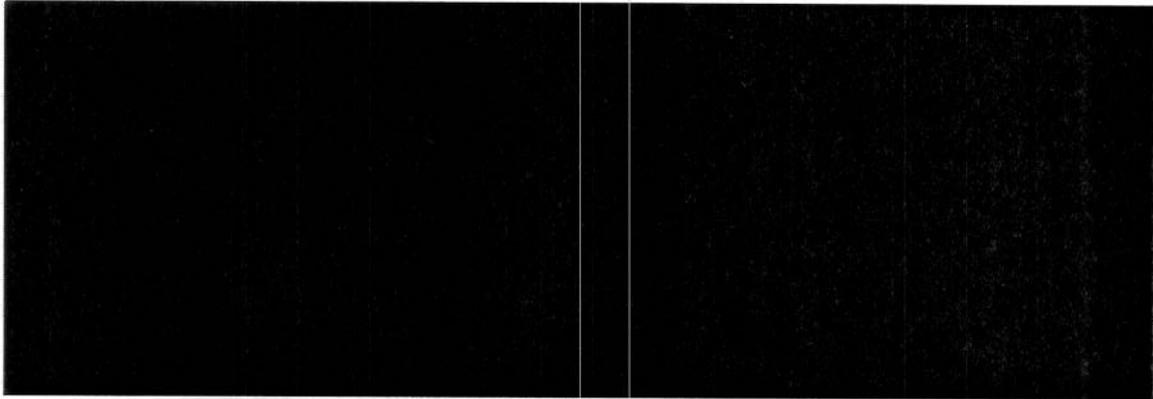
9. [REDACTED] was provided with the opportunity to review the draft investigative details [REDACTED] however [REDACTED] did not avail [REDACTED] of this opportunity [REDACTED].

V. INVESTIGATIVE DETAILS

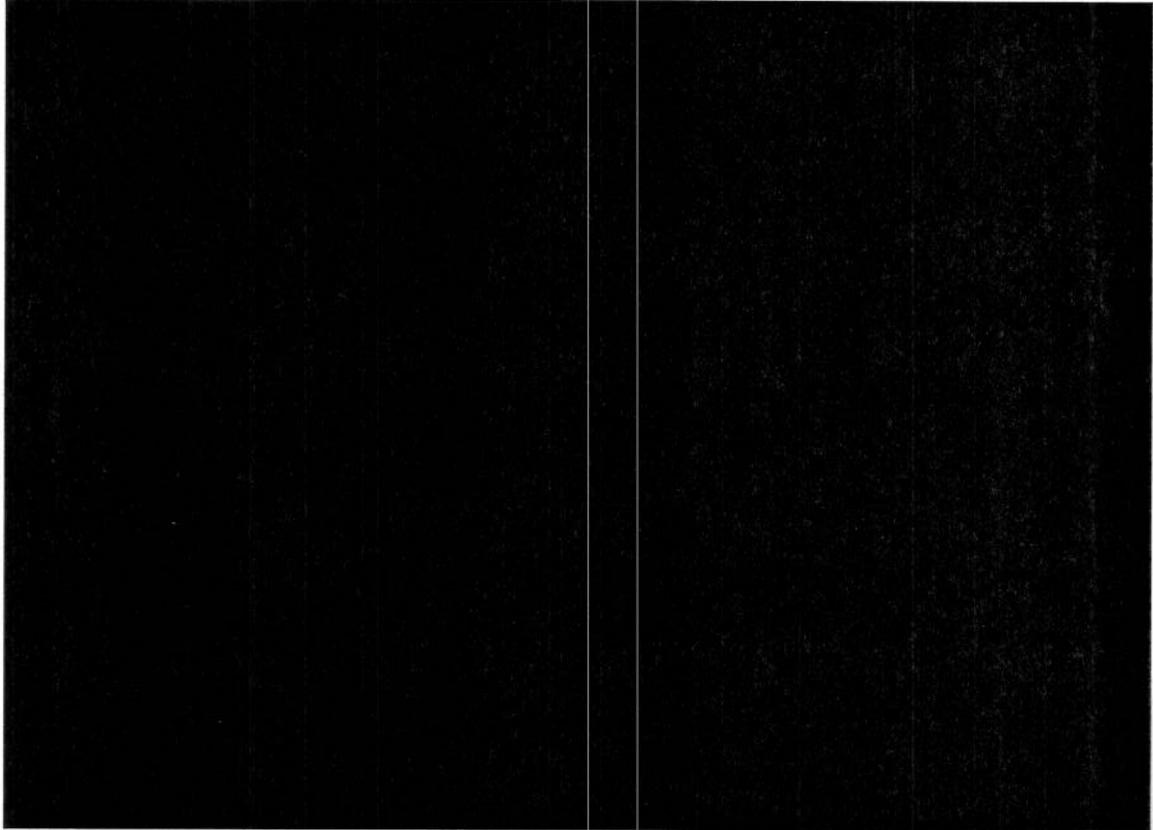
A. RECEIVING AND DISTRIBUTING [REDACTED]

10. OIOS conducted a review of [REDACTED] and found in [REDACTED] that was [REDACTED] or [REDACTED] in content. The [REDACTED] is shown in [REDACTED].

[REDACTED]



11. OIOS also identified [REDACTED] with [REDACTED] or [REDACTED] content sent from [REDACTED] to another [REDACTED] as shown in [REDACTED]



B. OIOS INTERVIEW WITH [REDACTED]

12. During [REDACTED] interview with OIOS, [REDACTED] stated that [REDACTED] was aware of the United Nations policies regulating the use of the Organization's ICT resources and data, because [REDACTED] used to distribute documents as part of [REDACTED] and remembered reading [REDACTED]



an "ST/SGB" about it more than [REDACTED]. When asked specifically about ST/SGB/2004/15, [REDACTED] responded that [REDACTED] probably wasn't aware of the issuance as [REDACTED] was in [REDACTED] at the time, and that the "ST/SGB" [REDACTED] previously mentioned was not ST/SGB/2004/15.²

13. [REDACTED] explained that in [REDACTED] understanding, "proper use" of ICT resources means that one should not use the resources to view things 'that you aren't supposed to such as [REDACTED]. According to [REDACTED], [REDACTED] means [REDACTED] or [REDACTED], or [REDACTED].

14. When shown the [REDACTED] and [REDACTED] as depicted in [REDACTED] above, that OIOS had found in [REDACTED], [REDACTED] confirmed that the [REDACTED] had been sent to [REDACTED]. [REDACTED] stated 'I don't like to see these things. I have a headache when I see these things. I think I remember seeing this [REDACTED]. It was sent in [REDACTED].

15. When shown the [REDACTED] found in [REDACTED] as shown in [REDACTED] above, [REDACTED] initially stated that [REDACTED] did not remember it and that the recipient has since [REDACTED]. Later in [REDACTED] interview, [REDACTED] confirmed that [REDACTED] forwarded the [REDACTED] to [REDACTED] because [REDACTED] had known [REDACTED] for a long time and that [REDACTED] had probably received that [REDACTED] first before [REDACTED] forwarded it to [REDACTED]. [REDACTED] denied that any of [REDACTED] requested [REDACTED] to send them [REDACTED] or that [REDACTED] asked to be forwarded any of the material.

16. Furthermore, [REDACTED] admitted that the [REDACTED] shown to [REDACTED] during the interview were [REDACTED]. When [REDACTED] was asked if [REDACTED] had reported [REDACTED] receipt of the [REDACTED] to the appropriate [REDACTED] authority, [REDACTED] said no, but stated that if [REDACTED] were to receive further [REDACTED] of such nature, [REDACTED] would report it. Additionally, [REDACTED] said that in the past, [REDACTED] had asked a [REDACTED] to stop sending [REDACTED], and that [REDACTED] stopped sending [REDACTED] to [REDACTED]. However, [REDACTED] could neither recall the name of that [REDACTED] nor when [REDACTED] made that request.

[REDACTED]

VI. FINDINGS

17. Based on the evidence adduced, OIOS established that [REDACTED] misused [REDACTED] and [REDACTED] by receiving and distributing [REDACTED] that are [REDACTED] or [REDACTED] in content, thereby failing to comply with [REDACTED] obligations as a staff member of the United Nations.

18. OIOS further finds that [REDACTED] failed to comply with [REDACTED] obligation as a United Nations staff member to promptly report to the appropriate United Nations authority that other [REDACTED] were misusing their [REDACTED].

VII. CONCLUSIONS

19. [REDACTED] contrary to the provisions of staff regulation 1.2 (q) and section 4.1 (a) of ST/SGB/2004/15, misused ICT resources by receiving and distributing material that is [REDACTED] or [REDACTED] in content.

20. By doing so, [REDACTED] engaged in prohibited activities in contravention of section 5.1 (c) of ST/SGB/2004/15 in that [REDACTED] used the ICT resources in a manner contrary to [REDACTED] rights and obligations as a United Nations staff member.

21. [REDACTED] also failed to comply with [REDACTED] obligations under section 2 (b) of ST/SGB/2004/15 in that [REDACTED] did not report the improper use of ICT resources by United Nations staff members.

22. Based on the foregoing, OIOS concludes that [REDACTED] failed to observe the standards of conduct expected of an international civil servant.

VIII. RECOMMENDATIONS

23. In view of the preceding findings, OIOS makes the following recommendation:

Recommendation 1: It is recommended that [REDACTED] and [REDACTED] take appropriate action against [REDACTED].

