



United Nations

Nations Unies

**OFFICE OF INTERNAL OVERSIGHT SERVICES  
INVESTIGATIONS DIVISION**

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*This Report is protected by paragraph 18 of  
ST/SGB/273 of 7 September 1994*

**INVESTIGATION REPORT ON THE FRAUDULENT USE OF**



**REDACTED REPORT**

**ID Case No. 0011-09**

**23 JUNE 2009**

**STRICTLY CONFIDENTIAL**

This Investigation Report of the Investigations Division of the United Nations Office of Internal Oversight Services is provided upon your request pursuant to paragraph 1(c) of General Assembly resolution A/RES/59/272. The report has been redacted in part pursuant to paragraph 2 of this resolution to protect confidentiality and sensitive information. OIOS's transmission of this Report does not constitute its publication. OIOS does not bear any responsibility for any further dissemination of the Report.



**I. INTRODUCTION**

1. On [REDACTED], the Investigations Division of the Office of Internal Oversight Services (OIOS) received a report of possible misconduct implicating United Nations personnel in [REDACTED].

2. Specifically, the [REDACTED] of the [REDACTED] reported that [REDACTED] had fraudulently utilized the [REDACTED] assigned to other [REDACTED] in order to obtain [REDACTED].

3. OIOS conducted investigations into the matter and found that [REDACTED] had misused the [REDACTED] of [REDACTED].

4. This report details the investigation into [REDACTED] participation and involvement in the reported misconduct.

**II. APPLICABLE LEGAL NORMS**

5. Staff regulations and issuances:

Staff Regulation 1.2

(b) Staff members shall uphold the highest standard of efficiency, competence and integrity. The concept of integrity includes, but is not limited to, probity, impartiality, fairness, honesty and truthfulness in all matters affecting their work and status;

Secretary-General's Bulletin ST/SGB/2004/15 (In effect 1 December 2004)Section 5

5.1 Users of ICT resources and ICT data shall not engage in any of the following actions:

- b) Knowingly, or through gross negligence, making ICT resources ... available to persons who have not been authorized to access them;
- c) Knowingly, or through gross negligence, using ICT resources ... in a manner contrary to the rights and obligations of staff members;

[REDACTED] Administrative Instruction No. 08/2006 (In effect 1 August 2006)

- (3) Use of the [REDACTED] shall be in accordance with the highest standards of conduct expected of UN staff members and subject to the policy on the use of information and communications technology resources and data (ST/SGB/2004/15).

...

- (24) Any form of abuse by staff in utilizing their [REDACTED] that may result in financial loss to the organization directly or otherwise will result in the immediate deactivation of this service. Fraudulent use of [REDACTED] will also result in its immediate deactivation followed by administrative action against the staff involved.

**III. IMPLICATED PERSONNEL**

6. [REDACTED] began [REDACTED] with the [REDACTED] as [REDACTED] in [REDACTED]. In [REDACTED] became [REDACTED] and [REDACTED] currently holds the [REDACTED] of [REDACTED].

**IV. METHODOLOGY**

- 7. The OIOS investigation included, but was not limited to the analysis of the—
  - i) itemized [REDACTED];
  - ii) [REDACTED] documentation identifying the [REDACTED] assigned to [REDACTED] and/or [REDACTED] from which fraudulent [REDACTED] originated; and
  - iii) [REDACTED] corresponding to the [REDACTED] and [REDACTED] of the disputed [REDACTED].
- 8. Finally, OIOS interviewed all relevant witnesses and subjects pertaining to this matter.

**V. BACKGROUND**

[REDACTED]

9. Due to an increase in [REDACTED] traffic to [REDACTED] experienced [REDACTED] congestion which impacted upon their operational capability. Therefore a [REDACTED] was required to initiate a [REDACTED] that were not [REDACTED]. As the United Nations has limited [REDACTED] resources, the [REDACTED] issuances were only provided to [REDACTED] with [REDACTED]. These [REDACTED] also enabled [REDACTED] to [REDACTED] at a [REDACTED] rate than that offered by [REDACTED]. As a result only [REDACTED] could be [REDACTED] without [REDACTED]; all other [REDACTED] required the [REDACTED] to input their [REDACTED].

[REDACTED]

10. According to [REDACTED] Guidelines on the Use of [REDACTED] and [REDACTED] catered for the demand for [REDACTED] with, amongst other things, the employment of the [REDACTED].

[REDACTED]

11. The [REDACTED] have the capability of retrieving [REDACTED] by [REDACTED] without the need [REDACTED] and [REDACTED]. Therefore, individual [REDACTED] assigned to [REDACTED] were compromised once they utilized the [REDACTED] allocated to other [REDACTED].

**VI. INVESTIGATIVE DETAILS**

**A. [REDACTED]-ASSISTED IDENTIFICATION OF SUBJECT**

12. After receiving complaints from [REDACTED] about [REDACTED] to their [REDACTED] that had not been personally incurred [REDACTED] and OIOS collaborated in the identification of possible subjects. The results revealed that [REDACTED] incurred [REDACTED] for [REDACTED] during [REDACTED] that originated from the [REDACTED] assigned to [REDACTED].

**B. ANALYSIS OF [REDACTED]**

13. All relevant information from the respective [REDACTED] was entered into [REDACTED]. This data was then analyzed by sorting and cross-referencing the disputed [REDACTED] with the [REDACTED], which were then matched with the [REDACTED] assigned to those [REDACTED]. The disputed [REDACTED] produced by the [REDACTED] contained [REDACTED] implicating [REDACTED] in the misuse of their [REDACTED].

14. OIOS calculated that the amount defrauded totalled [REDACTED] in [REDACTED] [REDACTED], and [REDACTED] in [REDACTED]. The affected [REDACTED] and a summary of these unauthorized [REDACTED] are depicted in [REDACTED].

**C. INTERVIEW WITH SUBJECT**

15. On [REDACTED], OIOS interviewed [REDACTED] stated that [REDACTED] was issued with [REDACTED] with [REDACTED] in [REDACTED] however [REDACTED] was not assigned [REDACTED].

16. According to [REDACTED] usually takes [REDACTED] [REDACTED] when [REDACTED] leaves the [REDACTED] between [REDACTED], but on occasion [REDACTED] has left it in the [REDACTED] in the [REDACTED].

17. When asked about the [REDACTED] [REDACTED] explained that it is [REDACTED] assigned to [REDACTED] to enable them to [REDACTED]. When asked about [REDACTED] usage of [REDACTED] admitted that [REDACTED] utilized other [REDACTED] on [REDACTED]. Additionally, [REDACTED] stated that [REDACTED] used a [REDACTED], however [REDACTED] was not able to [REDACTED].

[REDACTED]

recall how [REDACTED] claimed that [REDACTED] got the [REDACTED] from some of [REDACTED] in the [REDACTED] however, [REDACTED] failed to recall the name of those [REDACTED]

**VII. FINDINGS**

18. OIOS found that [REDACTED] fraudulently misused the [REDACTED] of [REDACTED] in order to make [REDACTED] for which [REDACTED] did not pay, totalling [REDACTED], and [REDACTED].

**VIII. CONCLUSIONS**

19. Based on the evidence collected and the findings above, OIOS concludes that [REDACTED] failed to adhere to the standard of integrity expected of United Nations personnel and that [REDACTED] contravened staff regulation 1.2(b) and relevant administrative issuances.

**IX. RECOMMENDATIONS**

20. In view of the preceding findings, OIOS makes the following recommendations:

**Recommendation 1:** It is recommended that the [REDACTED] take appropriate action against [REDACTED].

**Recommendation 2:** It is recommended that the [REDACTED] finalize estimated losses and consider seeking financial recovery from [REDACTED] defrauded. [REDACTED]