

Para. No.	Recommendation	Risk category	Risk rating	Accepted (Yes/No)	Implementation date	Client Comments
10	The MONUSCO Head of Mission Support should re-establish the Aviation Safety Council to ensure safety risks and hazards are systematically identified and action taken to mitigate or eliminate them in a timely manner.	Compliance	High	Yes	31/12/2010	The mission Aviation Safety Council will be convened early in 2011. Nevertheless, Management seeks to assure the auditors that systems are in place to identify safety risks and hazards and appropriate action is taken in a timely manner. The DFS Aviation Management System module is one of these tools.
12	The MONUSCO Office of Mission Support should expedite the recruitment of staff for the Aviation Safety Unit to ensure more effective management of the Mission's aviation accident and prevention programme.	Human Resources	Medium	Yes	March 2011.	Management seeks to inform the auditors that 10 of the 13 authorized posts are now encumbered. Recruitment for the three vacant posts is expected to be completed by March 2011. This additional capacity will further enhance the effective management of the aviation accident and prevention.
15	The MONUSCO Office of Mission Support should liaise with Regies des Voies Aeriennes for improving air traffic control services to ensure safety of the Mission air operations.	Compliance	High	Yes	Ongoing	The Mission has taken significant measures to assist RVA in improving air traffic control services; including the provision of Mobile Air Traffic Control Towers in Kalemie, Bukavu, Bunia and Dungu; communications equipment for use in ATC; power to critical Air Traffic Control facilities such as Goma. The Mission is also supplying 15 Weather Monitoring stations and 32 Very High Frequency transceivers for air traffic control services, which are scheduled for delivery in January 2011.

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17	The MONUSCO Office of Mission Support should liaise with Regies des Voies Aeriennes to ensure that a fence or other suitable barrier is provided on the aerodromes used by the Mission to deter incursions in compliance with International Civil Aviation Organization Standards and Recommended Practices.	Compliance	Medium	No		Management agrees with the need to comply with ICAO SARPs, but a project of that magnitude is not feasible due to budgetary constraints and MONUSCO's mandate limitations. The provision of fences at airfields is strictly a responsibility of the host government. Nevertheless, the mission has targeted selected high-risk airfields where concertina wire fences were provided. Plans are also underway to resolve runway incursion problems at Goma, as this is considered a serious issue.
20	The MONUSCO Office of Mission Support should ensure appropriate repair and maintenance of aprons, taxiways and runways used by the Mission fleet at Goma, Kavumu and N'djili airports.	Compliance	High	Yes	Implemented	The Mission is already engaged in repair and maintenance of runways and aprons at these airfields.
23	The MONUSCO Office of Mission Support should ensure timely calibration of the precision approach path indicators at Goma and Kavumu airfields.	Compliance	Medium	Yes	June 2011	The Mission is inviting bids for the calibration of PAPIs at Goma. The PAPIs at Kavumu were vandalized by unknown persons.
27	The MONUSCO Office of Mission Support should actively pursue with the government the re-location of the camp site at Kavumu and the removal of the disabled aircrafts at Goma airport to mitigate any future risk of injury to personnel in event of an accident.	Compliance	Medium	Yes	March 2011	The mission has successfully removed all but two disabled aircraft that were parked close to the runway at Goma. A temporary apron to reposition the remaining aircraft away from the

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30	The MONUSCO Office of Mission Support should properly safeguard aviation assets and the Movement Control Section warehouse at the Goma airfield.	Compliance	Medium	Yes	Ongoing	runway is expected to be completed by December 2010. Relocation of the camp site at Kuvamu is also being pursued and should be completed by March 2011.
33	The MONUSCO Office of Mission Support should ensure that occurrences relating to towing aircrafts at Ndjili airport are thoroughly reviewed to ensure preventative measures are established to minimize re-occurrence of accidents.	Operational	Medium	Yes	Implemented.	Consultations with the MONUSCO Force are underway to ensure that aviation assets are adequately safeguarded.
36	The MONUSCO Office of Mission Support should review the road map for the implementation of the operational risk management policy and ensure that a task group is established to monitor the implementation process.	Compliance	High	Yes	March 2011	Management seeks to inform the auditors that the two observed incidents have been investigated thoroughly and suitable preventive measures to preclude recurrence have been outlined.
42	The MONUSCO Office of Mission Support should develop an action plan and specific timeframe to implement the recommendations made following the Department of Field Support's aviation safety assistance visit in December 2009.	Governance	Medium	Yes	Implemented	The Mission has been implementing the ORM policy. The monitoring task group will also be established.
45	The MONUSCO Office of Mission Support should ensure immediate construction of an emergency access road for the Lama Dispersion site in Goma.	Compliance	Medium	Yes	Implemented November 2010.	An action plan on this report has been sent to UNHQ.
48	The MONUSCO Office of Mission Support should ensure that an off-base simulated search and rescue exercise is carried out to evaluate the capability of rescue helicopters and to subsequently customize and streamline the standard operating procedures to the	Compliance	High	Yes	Implemented September 2010	The emergency access road has been constructed.

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51	The MONUSCO Office of Mission Support should ensure that the Mission Aviation Emergency Response Plan is approved and regularly tested. The deficiencies found during testing should be addressed and reflected in the updated plan.	Compliance	Medium	Yes	Implemented	The Mission Aviation Emergency Response Plan is ready and ERP exercises have been conducted at seven locations this year, with three others planned for the coming months. Lessons learnt from these ERP activations are shared amongst all participants.
54	The MONUSCO Office of Mission Support should ensure that medical plans for assisting casualties in the event of an accident are prepared and that there is an adequate contingency stock of drugs and medical supplies.			Yes	Jan 2011	Emergency Crash and Rescue Medical plans for assisting casualties are available. Adequate stock of contingency drugs is available or under requisition. (Requisitions KMD11-10003 & KMD11-10004 raised in Sept 2010). Management plans exercises to test this capability during the next ERP activation at Kinshasa in January 2011.
57	The MONUSCO Office of Mission Support should ensure proper shelter for fire tenders and adequate storage facilities for firefighting chemicals and equipments.	Compliance	Medium	Yes	Jan 2011	A hard shelter being obtained from RVA at Goma will be used to park Mission fire tenders and store fire fighting chemicals and equipment.