

## RESPONSE AND IMPLEMENTATION OF RECOMMENDATIONS

## Assignment No. AH2010/521/01 – Audit of the process for resolving procurement-related disputes referred to the Office of Legal Affairs

Para. no.	Recommendation	Risk category	Risk rating	Accepted (Yes/No)	Implementation date	Client Comments
18	The Office of Legal Affairs, General Legal Division (GLD) should enhance the internal control system for resolving procurement-related disputes by documenting its policies and procedures to guide staff members, improving record-keeping of documents to facilitate retrieval, developing additional performance indicators to measure the effectiveness of GLD's role in the process and implementing mechanisms to obtain feedback from clients.	Operational	Moderate	Yes	<u>Enhancements to record-keeping</u> : Ongoing, but with targeted system upgrades by the end of 2011. <u>Documenting policies</u> : Targeted for the end of 2012, following consultations with UN Legal Liaison Officers during the annual meeting in May 2012. <u>Additional Performance Measures</u> : Targeted for the end of 2012, following consultations with UN Legal Liaison Officers and UN System Legal Advisors during annual meetings in May 2012.	See attachment for detailed comments.
20	The Office of Legal Affairs, General Legal Division (GLD) should communicate the respective roles and responsibilities of clients and GLD in the process for resolving procurement-related disputes.	Operational	Moderate	Yes	Targeted for the end of 2012, following consultations with UN Legal Liaison Officers during the annual meeting in May 2012.	See attachment for detailed comments.
23	The Office of Legal Affairs, General Legal Division, in collaboration with the Procurement Division, should develop mechanisms to periodically identify and communicate in an appropriate format, lessons that can be learned from resolved procurement-related disputes relevant to staff members.	Operational	Moderate	Yes	Targeted for implementation at the next meeting UN Legal Liaison Officers, with collaboration from the Procurement Division, during annual meeting in May 2012.	See attachment for detailed comments.